

# The Hong Kong Mass Transit Railway



ENVS 662-660

Green Design and the City

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# Hong Kong Transit

## Public

- Buses
- Mini-Buses
- Trams
- Railways/Metro System
- Moving Walkways
- Ferries



Overview

History

MTR

Reliability and  
Safety

Customer Service

# Hong Kong Transit

## Private

- Taxis
- Private Automobiles
- Motorcycles
- Scooters



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# Evolution of Transport Policy

1960s CTS (*Comprehensive Traffic Study*)

1970s CTS-2

1990s CTS-3

- CTS-3's "Green Paper" Initiatives
  - ▣ **improved road systems**
  - ▣ **expansion and improvement of public transportation**  
(MTR system)
  - ▣ **increased efficiency in road use** (FRTs and ALFs)

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# Reliability and Safety



- Automated Network System
- Platform Screen Doors (PSDs)



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# Reliability and Safety cont.

- CCTV Security
- Handicap Friendly
- Advertisement Campaigns



# Customer Service

- Retail Amenities
  - Underground Shopping Centers
  - Mega Mall/Commercial Extensions





# Customer Service cont.

- Octopus Card
  - ▣ “Contactless” Smart Card
  - ▣ Universal Debit Card



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